



FORUM OF PAKISTAN OMBUDSMAN SECRETARIAT

TENTATIVE AGENDA OF THE 31ST FPO MEETING

Date: 5th January 2026

Venue: Federal Tax Ombudsman Secretariat, 5-A Constitution Avenue, Islamabad

AGENDA ITEM NO.1

Recitation of the Holy Quran (10:00 am)

The proceedings of the Thirty-First Meeting of the Forum of Pakistan Ombudsman (FPO) will commence with the recitation of verses from the Holy Quran.

AGENDA ITEM NO.2

Commencement of Proceedings by Executive Secretary and Approval of Proposed Agenda (10:03 am)

Executive Secretary of FPO will commence the proceedings of the meeting by presenting the draft agenda to the Members. Following this, the Members will be asked to offer comments/amendments (if required) and to formally approve the agenda.

AGENDA ITEM NO.3

Address by the Forum of Pakistan Ombudsman President (10:10 am)

The Executive Secretary will then invite the President FPO, H.E. Muhammad Zafar ul Haq Hijazi (Federal Tax Ombudsman of Pakistan), to deliver his welcome address.

AGENDA ITEM NO.4

Recognition of Outgoing Federal & Provincial Ombudsmen/Ombudspersons (10:15 am)

The agenda point will focus on honoring the outgoing ombudsmen: Hon'ble Dr. Asif Mahmood Jah (former President FPO and Federal Tax Ombudsman of Pakistan), Hon'ble Nabila Hakim Ali Khan (former Ombudsperson of Punjab), Hon'ble Syed Jamaluddin Shah (former Ombudsman of Khyber Pakhtunkhwa), Hon'ble Rukhshanda Naz (former Ombudsperson of Khyber Pakhtunkhwa), and Hon'ble Muhammad Nazar Baloch (former Ombudsman of Balochistan).

This agenda will be divided into **two parts**. In the first part all five (05) outgoing ombudsmen/ombudspersons will be invited to deliver an address of **maximum five (05) minutes duration**, to share their reflections on their term and the progress of their Office.

The second segment of this agenda point will conclude with the presentation of tribute on behalf of FPO to the outgoing ombudsmen.

AGENDA ITEM NO.5

Welcome to Newly Appointed Federal & Provincial Ombudsmen/Ombudspersons (10:45 am)

Under this agenda point, the newly appointed ombudsmen - H.E. Muhammad Zafar ul Haq Hijazi (Federal Tax Ombudsman of Pakistan), H.E. Muttahir Zeb (Provincial Ombudsman of Khyber Pakhtunkhwa), H.E. Rubab Mehdi (Provincial Ombudsperson of Khyber Pakhtunkhwa), and H.E. Ali Ahmed Lehri (Provincial Ombudsman of Balochistan) will be welcomed by the Executive Secretary.

AGENDA ITEM NO.6

Discussion on FPO Bylaws (10:50 am)

Under this agenda point, deliberations will be made on the proposed amendments to the *Bylaws of the Forum of Pakistan Ombudsman*, including the tenure of office bearers, and discussion on defining the scope, modalities, and functioning of the '*FPO Bylaws Working Group*' constituted during the previously held 30th FPO Meeting.

AGENDA ITEM NO.7

Address by all Federal Ombudsmen of Pakistan (11:15 am)

Under this agenda point, the Executive Secretary will invite each of the following federal ombudsmen (in-order) to make address to the members:

- i) H.E. Ejaz Ahmed Qureshi (Federal Ombudsman of Pakistan)
- ii) H.E. Fauzia Viqar (Federal Ombudsperson for Protection against Harassment)
- iii) H.E. Sirajuddin Aziz (Federal Banking Ombudsman)
- iv) H.E. Syed Mumtaz Ali Shah (Federal Insurance Ombudsman)

Each ombudsman will share insights on their respective mandates, recent achievements, and ongoing initiatives aimed at safeguarding public interests and enhancing accountability within their domains.

(The duration of address for each ombudsman/ombudsperson and the honorary guest is 10 minutes).

AGENDA ITEM NO.8

Address by all Provincial Ombudsmen of Pakistan (11:55 am)

Under this agenda point, the Executive Secretary, Almas Ali Jovindah, will invite all the Provincial Ombudsmen/Ombudspersons of Pakistan to address the participants of the meeting, in the following order:

- i) H.E. Ayesha Hamid (Provincial Ombudsman of Punjab)
- ii) H.E. Muhammad Sohail Rajput (Provincial Ombudsman of Sindh)
- iii) H.E. Justice Retd. Shah Nawaz Tariq (Provincial Ombudsman of Sindh for Protection Against Harassment of Women at Workplace)
- iv) H.E. Rubab Mehdi (Provincial Ombudsperson of Khyber Pakhtunkhwa)
- v) H.E. Muttahir Zeb (Provincial Ombudsman of Khyber Pakhtunkhwa)
- vi) H.E. Ali Ahmed Lehri (Provincial Ombudsman of Balochistan)
- vii) Hon'ble Saira Atta (Acting Ombudsperson of Balochistan)

During their addresses, the provincial ombudsmen/ombudspersons will provide updates on their respective jurisdictions and share key achievements, perceived challenges, and initiatives undertaken to address public grievances and promote accountability at the provincial level.

(The duration of address for each ombudsman/ombudsperson is 10 minutes).

AGENDA ITEM NO.9

Distribution of Souvenirs (1:05 pm)

Under this agenda point, a distribution of commemorative souvenirs to honor the participation and contribution of all the incumbent Federal and Provincial Ombudsmen/Ombudspersons will take place.

AGENDA ITEM NO.10

Vote of Thanks by President FPO & Group Photo (1:10 pm)

A vote of thanks will be delivered by H.E. Muhammad Zafar ul Haq Hijazi (President FPO and Federal Tax Ombudsman of Pakistan). This will be followed by a Group Photo of the participants.

LUNCH (1:30 pm)

Lunch will be hosted for the esteemed Members of Forum of Pakistan Ombudsman.

**Venue will be intimated later*